

Customer Lead and Copper Survey

Did you know that RWD #13 is required by the EPA to sample customers' homes for lead and copper every three years? Customer participation is appreciated to help us comply with government regulations and monitor our water quality. While these contaminants are not in our source water, they can enter tap water through the corrosion of older household plumbing materials. Historically, our values for lead and copper are low and meet drinking water standards. However, our water system is now required under drinking water regulations to send surveys to all customers asking that they complete and return the survey form below. PLEASE RETURN FORM BY MARCH 31, 2018. TO: Jefferson County RWD #13, 1951 Wellman Rd., Lawrence, KS 66044 by mail or drop slot in front door of office (or email to jeffrwd13@hughes.net). Call Joe Osborn at 785-813-3589 if you have questions.

1. Was your home built between 1982 and 1989?

- YES
 NO, built after 1989
 NO, built before 1982

1982-1989: Why this time frame?

The EPA focuses on these years because of the Lead and Copper Rule in the Code of Federal Regulations. However, if we do not have enough homes to inspect between 1982 and 1989, you may be contacted. If you don't know your home's age, check your property tax information or other documents.

2. Has your kitchen undergone a major remodel or do you plan on having one in the next 3 years?

- YES When was the remodel What plumbing materials were used?
 NO UNSURE

3. Do you have a water filter installed in your house or kitchen? Samples on back side of paper.

- YES NO UNSURE

Note: Your RWD #13 water is safe to drink and meets EPA drinking water standards without filtering.

4. Do you have a water softener installed in your house or kitchen? Samples on back side of paper.

- YES NO UNSURE

Note: Softening is a matter of customer preference, not safety.

5. What type of plumbing materials are used for your outside water service line from your water meter to the point of entry into your home?

- Lead Pipe Copper Pipe with Lead Solder Plastic or PVC or PEX
 Galvanized Iron Cast Iron Steel Other

6. What type of pipe is your house plumbed with?

- Lead Pipe Copper Pipe with Lead Solder Plastic or PVC or PEX
 Galvanized Iron Cast Iron Steel Other

[See Next Page](#)

NAME: [Redacted]
ADDRESS: [Redacted] CITY: [Redacted] ZIP: [Redacted]
PHONE NUMBER(S): [Redacted]
RETURN THIS FORM TO: Jefferson County RWD #13, 1951 Wellman Rd., Lawrence, KS 66044 or jeffrwd13@hughes.net

Thank you for taking time out of your busy schedule to complete and return this survey!

